

De-registration of residential care for people with a learning disability: consultation timeline summary.

Sheffield City Council Communities Portfolio Commissioning Service: August 2014

Purpose:

Actions from the Healthier Communities and Adult Social Care Scrutiny committee meeting on 23 July 2014 include:

1. The Committee requested an update on how things are progressing with the work, specifically in terms of the consultation, including the consultation that has taken place with those affected and their families and that this update is given to the committee within the next 6 months, and
2. The Committee requested a timeline showing the consultation that has taken place so far along with any additional information regarding the consultation process

This document provides a timeline of consultation and engagement on the programme of comprehensive service reviews and options appraisal process for the de-registration of residential care services as part of the 'health reconfiguration' programme.

1. Comprehensive Service Reviews		
Purpose: Complete review of the service, taking into account a range of findings and views, including service users, relatives and staff.		
Date	Scheme/target of consultation	Attendees/who was consulted
March – April 2010	Handsworth	Staff consultation – 24/25 March 2010 Relatives & carers' consultation - 21 April 2010 Five relatives attended the consultation session on 21 April 2010. <i>Response: Feedback from 10 individuals</i>
June – August 2010	Wensley Street	Staff consultation – 29 & 30 June 2010. Relatives & carers' consultation – 04 August 2010 11 relatives and carers attended. <i>Response: Feedback from 26 individuals</i>
July – August 2010	Beighton Road	Staff consultation – 22 & 23 July 2010 Relatives & carers' consultation – 09 August 2010 8 relatives attended. <i>Response: Feedback from 17 individuals</i>
July 2010 – May 2012	Buckwood View	Staff consultation – 08 & 09 July 2010 Relatives & carers' consultation - 08 May 2012 6 relatives attended the session. 21 July 2010 - 2 relatives attended a Q&A session

2. Options appraisals		
Purpose: to enable relatives and independent experts to help weigh and score options for the service. Note – relatives and advocates are not always identified amongst the names of those attending.		
Date	Scheme/target of consultation	Attendees/who was consulted
02 December 2010	Handsworth	Relatives' rep; LD Quality Development Adviser
14 December 2010	Cottam Road	Relatives' rep
17 January 2011	East Bank Road	Relatives' rep
31 January 2011	Wensley Street	Relatives' rep; 2 LD Quality Development Advisers
01 April 2011	Fraser Drive	2 Relatives' reps
01 April 2011	Station Road	2 Relatives' reps
15 April 2011	Beighton Road	Relatives' rep; LD Quality Development Adviser
20 April 2011	Burncross	Relatives' rep.; advocate
11 May 2011	Gleadless Common and View	Relatives' rep.; advocate; LD Quality Development Advisers
23 August 2011	Berners Road	SHSCT staff member with Independent Service User
23 August 2011	Daresbury Road	SHSCT staff member with Independent Service User
24 August 2011	759 Gleadless Road	Relatives' rep.; advocate
31 August 2011	Melrose Road	Relatives' rep; SHSCT staff member with Independent Service User
31 August 2011	Scott Road	Relatives' rep; SHSCT staff member with Independent Service User
31 August 2011	144/146 Wensley Street	SHSCT staff member with Independent Service User
01 September 2011	Angleton Avenue	No record
01 September 2011	Viking Lee	SHSCT staff member with Independent Service User
02 September 2011	Pottersgate	Advocate
02 September 2011	Options appraisal – Steven Close	No record
06 September 2011	Stalker Lees	Relatives' rep.
07 September 2011	Beighton Road	2 advocates

2. Options appraisals

Purpose: to enable relatives and independent experts to help weigh and score options for the service. Note – relatives and advocates are not always identified amongst the names of those attending.

Date	Scheme/target of consultation	Attendees/who was consulted
07 September 2011	Stradbroke Road	Advocate
08 September 2011	France Road	No record
06 October 2011	Bartle Road	Advocate
06 October 2011	930 Gleadless Road	Advocate

3. Relatives' consultation session

Purpose: to enable relatives to understand proposed service changes and to have questions and concerns addressed

Date	Scheme/target of consultation	Attendees/who was consulted
24 February 2011	Fraser Drive	3 relatives attended

4. Consultation – service users, relatives and staff

Purpose: to enable relatives and residents/tenants to understand proposed service changes and have any questions or concerns addressed

Date	Scheme/target of consultation	Attendees/who was consulted
25 & 26 July 2012	Beighton Road	Six relatives, representing five service users. 25 staff attended over the two sessions.
25 & 26 July 2012	Cottam Road	Six relatives, representing four service users. 18 staff attended over the two sessions.
25 & 26 July 2012	Eastbank Road	Eight relatives, representing four service users. Four staff attended over the two sessions.
25 & 26 July 2012	Wensley Street	Four relatives, representing three service users. Nine staff over the two sessions.

2013. Consultation on the programme in for 2013 was placed on hold. This was due to review and withdrawal of the planned investment of £2 million for the proposed structural changes to the buildings by South Yorkshire Housing Association (SYHA) by mutual understanding with Sheffield City Council.

These issues were resolved, and a new plan for de-registration was agreed. This was then subject to renewed communication and consultation in 2014.

5. Consultation with LD service user customer group Purpose: to seek input into the supported living framework specification from an established expert service user/customer group		
Date	Scheme/target of consultation	Attendees/who was consulted
09 January 2014	Good Place to Live Group	Good Place to Live Group members

6. Communication with SHSCT staff and families impacted by Health Reconfiguration / Deregistration and Supported Living Purpose: to explain proposed plans and enable staff, families and residents/tenants, to address questions and concerns		
Date	Scheme/target of consultation	Attendees/who was consulted
January 2014	SHSCT staff and families impacted by Health Reconfiguration	Joint briefing for SHSCT staff and families, January 2014 Briefing session for SHSCT staff only Presentations to SHSCT staff and families, 22 January 2014
21 January 2014	Cottam Road	Service user briefing sessions regarding changes to the Health Reconfiguration Programme
27 January 2014	Wensley Street	
28 January 2014	Eastbank Road	
29 January 2014	Handsworth	
30 January 2014	Beighton Road	

7. Consultation with LD service user customer group Purpose: Supported Living Framework tender evaluation - to enable expert customers to evaluate provider submissions to the Supported Living Framework tender		
Date	Scheme/target of consultation	Attendees/who was consulted
May 2014	Good Place to Live Group	Good Place to Live Group members

8. Further, ongoing consultation around de-registration and Supported Living
Purpose: to explain proposed plans and enable staff, families and residents/tenants, to address questions and concerns

Date	Scheme/target of consultation	Attendees/who was consulted
19 June 2014	Handsworth	Contracts & Commissioning visit to informally meet staff and residents
30 June 2014	Handsworth	Weekly group meetings start
09 July 2014	Handsworth	Meeting for residents and families
21 July 2014	Cottam Road	Weekly group meetings start
28 July 2014	Cottam Road	Contracts & Commissioning visit to informally meet staff and residents
01 August 2014	Handsworth	Drop in session for residents and families
27 August 2014	<i>Cottam Road</i>	<i>Drop in session scheduled</i>
01 September 2014	<i>Cottam Road</i>	<i>Drop in session scheduled</i>

9. Planned Supported Living Framework launch workshop

Purpose: to enable expert customers to provide a clear perspective about the way they would want SL tenants to be supported under the new Framework, alongside SCC's own expectations

Date	Scheme/target of consultation	Attendees/who was consulted
<i>September 2014</i>	<i>Expert customers</i>	<i>Expert customers</i>

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